

UNITED INDIA INSURANCE CO.LTD (UIICL)

Regd. Office :: 24 Whites Road Chennai 600 014 and
Head Office :: 19, IV Lane, Nungambakkam High Road, Chennai 600034

GST
NO:33AAACU5552C2ZP

TENDER DOCUMENT

For providing Security Services (Unarmed) to United India Insurance Co. Ltd (UIIC) .

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SECTION -I**INVITATION FOR THE BIDS**

Sub: Inviting Tenders for engagement of Service provider for providing security services (Unarmed) at United India Insurance Co .Ltd, Regd. Office :: 24 Whites Road Chennai 600 014 and Head Office :: 19, IV Lane, Nungambakkam High Road, Nungambakkam, Chennai 600034 & other locations in Chennai

1. United India Insurance Co.Ltd (UIIC) is a General Insurance Company wholly owned by Government of India with Regd. Office at 24 Whites Road Chennai 600 014 and Head Office at 19, IV Lane, Nungambakkam High Road, Nungambakkam, Chennai 600034
2. The website of UNITED INDIA INSURANCE CO.LTD is www.uiic.co.in.
3. Sealed Bids are invited on behalf of UNITED INDIA INSURANCE CO.LTD under two bid system ie, Technical Bid and Financial Bid from reputed, well established and financially sound security service providers to provide/deploy trained manpower for the security services of UNITED INDIA INSURANCE CO.LTD(UIIC).
4. The bids duly filled in all respect enclosing necessary documents may be submitted to **Chief Manager, General Administration Department, United India Insurance co. Ltd.**, Head Office at 19, IV Lane, Nungambakkam High Road, Nungambakkam, Chennai 600034 so as to reach on or before the scheduled time and date as mentioned in Section II
5. The Technical bids will be opened on the scheduled time and date as mentioned in Section II at United India Insurance Co. Ltd., Head Office 19, IV Lane, Nungambakkam High Road, Nungambakkam Chennai 600034 in the presence of bidders who may wish to be present, either by themselves or through their authorized representatives.
6. Tenders should be accompanied by Bid Security for an amount of Rs.50,000/- (Rupees Fifty thousand only) submitted in the form of Demand Draft in favour of “ United India Insurance Company Limited” and payable at Chennai.

SECTION-II**IMPORTANT INFORMATION RELATED TO TENDER**

1	Date of issue	22 nd September 2020
2	Earnest Money Deposit	Rs.50,000/- (Rupees Fifty Thousand only)
3	Last date for submission of Pre-bid queries by E-mail	30 th September 2020
4	Date & Time of Pre-bid Meeting	5 th October 2020. Time : 4 PM
5	Last Date for Submission of bids	12 th October 2020 before 2 PM
6	Bid Validity	90 days
7	Address for Submission of bids	Chief Manager General Administration Department United India Insurance Co.Ltd Head Office 19, IV Lane, Nungambakkam High Road, Nungambakkam Chennai 600034
8	Date & Time of Opening of Technical bid	12 th October 2020. Time : 4 PM
9	Date of Opening of Financial bid	To be notified at a later date after the Technical evaluation is completed. Shortlisted Service Providers shall be notified through E-mail.
10	Contact for any queries	hoadmin@uiic.co.in

SECTION-III

INSTRUCTIONS TO THE BIDDERS

1. **Scope of Services:** The Scope of Services is given in **Section IV**.
2. **Site Visit:** The bidder is advised to visit the premises to get the onsite assessment of the work on any working day (excluding Saturday, Sunday and any Government holiday(s) between 11:00 AM to 3:00 PM by taking permission and acquaint himself with the operational system prior to the submission of the tender documents. The costs of visiting shall be borne by the bidder.
3. **Pre-bid Meeting and Clarifications:**
 - a) A pre-bid meeting shall be held in the office of the United India Insurance Co. Ltd (UIIC), Chennai on the date mentioned in Section II, to clarify any query of bidders regarding terms and conditions and scope of work. The time, date and venue is mentioned in Section - II above.
 - b) Prospective bidders may send their queries, if any to hoadmin@uiic.co.in latest by 5 days prior to pre-bid meeting. The same shall be clarified in the meeting and by issuance of corrigendum. Queries if any, received after the due date shall not be entertained and no clarification shall be provided for the same.
4. **Eligibility Criteria:**

Criteria	Documents required in support of eligibility criteria and the same should submitted along with Technical Bid
a. The bidder's Head office / Registered office and operating/ Branch office should be located in <u>Chennai</u>	Self-attested copy of Telephone bill/Electricity Bill/Registered Lease Deed indicating the address at Chennai evidencing its location.
b. Should be either registered as a Company under Companies Act 1956/ 2013 or as a Partnership (including Limited Liability Partnership) under Partnership Act, 1932 as the case may be and should be in existence as such entity for not less than three years as on 31/03/2020 as a company or firm as the case may be. Bids of sole proprietorship firms shall not be considered at all.	Self-attested copy of Certificate of Incorporation in respect of the applicant organization issued by Registrar of Companies or a partnership deed duly registered under the Partnership Act.
c. The Bidder should have minimum three years experience in doing similar nature of work	Self attested copies of work order

d. Must have a valid license for security services as on date.	Self attested copy of valid license for security services.
e. Must have generated minimum annual turnover of Rs. 2 crores each during the last three completed financial years (2017-2018, 2018-2019 and 2019-2020) and should be a profit making entity.	Statement of annual turnover and profit of the last three completed financial years (2017-2018, 2018-2019 and 2019-2020) from a registered practicing Chartered Accountant of the entity to be submitted as per annexure - 1
f. Bank account should be in the name of the Bidding company / Firm	Certified extracts of the Bank Account containing transactions during the last three months (June 20 to August 20) .
g. Should have valid PAN and GST registration no.	<p>I. Attested copy of PAN card</p> <p>II. Attested copy of GST registration certificate.</p>
h. They should be registered with appropriate authorities under Employees Provident Fund, Employees State Insurance Act and the Contract Labour (Regulation and Abolition Act)	<p>i. Attested copy of the Employee Provident Fund registration letter/ certificate.</p> <p>ii. Attested copy of the Employee State Insurance registration letter/ certificate</p> <p>iii. Attested copy of the Labour Licence under the Contract Labour (Regulation & Abolition) Act.</p>
<p>i. The Bidder should meet any one of the three criteria as under:</p> <ul style="list-style-type: none"> • Should have successfully completed ONE similar work of value equal to Rs. 50 Lakh or more pa from any Departments/Autonomous Institutions / Public Sector Undertakings of the Government of India / State Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai. <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> • Should have successfully completed TWO similar works of value equal to Rs.25 Lakhs each or more p a from any Departments / Autonomous Institutions//Public Sector Undertakings of the Government of India/State 	<p style="text-align: center;">Copies of the work order specifying value and period of contract.</p>

<p>Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai.</p> <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> Should have successfully completed THREE similar work of value equal to Rs.20 Lakh each or more pa from any Departments/Autonomous Institutions / Public Sector Undertakings of the Government of India/State Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai. 	
<p>j. Should not have been blacklisted.</p>	<p>Declaration for not having been blacklisted by any State Government or by Government of India as per the format in Section VIII of this tender document.</p>
<p>K. Should have three Running Contracts as on 31.8.2020 of Public Sector Insurance Company / Public Sector Bank / Central or State Government Undertaking / Autonomous Institute / Corporate Establishment of repute <u>in CHENNAI</u>.</p>	<p>Copies of the work order/ agreement , specifying value, period of contract and carpet area.</p>
<p>L. The Bidder/Tenderer should have on their wage rolls minimum 150 Security personnel's in Chennai as on 31/08/2020.</p>	<p>Attach Certificate from Chartered Account as per Annexure -2 in this regard.</p>
<p>M. Valid and effective Quality Assurance ISO Certificates held by the Firm / Security Agency, if any..</p>	<p>Attach self-attested photo-copy of all such Certificates.</p>
<p>N. Whether the Bidder/Tenderer is categorized as Micro and Small Enterprises under Public Procurement Policy of Government of India and eligible for benefits.</p>	<p>If Yes, attach self-attested copy of Valid Certificate of Registration as MSEs along with letter from Registering Authority certifying exemption from payment of EMD</p>

5. Inspection of premises where Security service is being provided presently shall be carried out by UIIC.

6. Tender Validity

The validity period of the bid will be **90 DAYS** from the date of opening of tender documents.

7. Bid Security/Earnest Money Deposit (EMD)

- a) The interested bidders may submit the tender document complete in all respects along with Earnest Money Deposit (EMD) of Rs. 50000/- (Rupees Fifty thousand only) in the form of a Demand draft from a scheduled bank in favour of “ United India Insurance Company Limited ” and payable at Chennai.
- b) MSMEs would be entitled for exemption from furnishing earnest money deposit (EMD).
- c) Agencies / Bidders desirous of availing exemptions / preference under above provisions should submit a copy of proof of Registration as MSMEs.
- d) Any Tender not accompanied by EMD unless exempted as stated in the “point b “above, shall be summarily rejected and not considered at all.
- e) EMD amount of the unsuccessful bidders will be returned to them without interest on completion of the bid process.
- f) The successful Bidder/Tenderer, on award of the contract to provide Housekeeping Services on monthly contract basis, shall be required to deposit as amount of Rs. 2,00,000/- (Rupees Two Lacs Only) as Security Deposit with the Company through Demand Draft only in favour of The United India Insurance Company Limited payable at Chennai within 10 days from the date of receipt of work award letter. The EMD of the successful Bidder/Tenderer will also be merged with the Security Amount. Thus total Security Amount of Rs. 2,50,000/- (Rs. Two Lac Fifty Thousand Only) will remain with the Company throughout the duration of contract. This deposit will remain with the Company during the currency of the Contract and no interest will be paid on this security deposit amount. This Security Amount will be refunded to the Bidder/Tenderer on completion / termination / cancellation of the contract after deducting any dues payable to the Company on whatsoever account subject to Bidder/Tenderer submitting a “No Dues” Indemnity Bond on a non-judicial stamp paper of requisite value duly notarized as per specimen given in Annexure 4 of the Tender Document.
- g) If the successful bidder is a MSME, the bidder is required to deposit Security Deposit to the company, an amount of Rs.2,50,000/- (Rs. Two Lac Fifty Thousand Only) which will remain with the Company throughout the duration of contract. This deposit will remain with the Company during the currency of the Contract and no interest will be paid on this security deposit amount. This Security Amount will be refunded to the Bidder/Tenderer on completion / termination / cancellation of the contract after deducting any dues payable to the Company on whatsoever account subject to Bidder/Tenderer submitting a “No Dues” Indemnity Bond on a non-judicial stamp paper of requisite value duly notarized as per specimen given in Annexure 4 of the Tender Document.
- h) The Earnest Money shall be forfeited if
 - (i) The successful Bidder/Tenderer withdraws his Tender during the Validity Period of Tender.
 - (ii) The Successful Bidder/Tenderer fails to comply with all the terms and conditions of the Tender Document during the currency of the contract.
 - (iii) The Successful Bidder/Tenderer fails to comply with the rules and regulations set forth by

Government such as PF, ESI, Minimum Wages and other statutory requirements.

8. Preparation and Submission of Bids:

- a. Tenders are to be submitted as per two bid system i.e.- Technical Bid and Financial Bid.
- b. All entries in the tender form should be legible and filled clearly.
- c. The tender should be typewritten and every correction and interlineations in the bid should be attested with full signature by the bidder, failing which the bid will be treated as ineligible. Corrections done with correction fluid should also be duly attested.
- d. All documents/papers should be numbered, signed and sealed by the Bidder on each page.
- e. Technical Bid should also contain all the documents required and EMD as specified.
- f. Financial Bid should only contain the Price Schedule duly filled as per format given in Section VII. EPF and ESIC remitted to the statutory body and Bonus paid to deployed employees shall be as per applicable Act.
- g. No overwriting, corrections, interlineations etc. are permitted in the Financial Bid. If found, bid shall liable to be rejected.
- h. The rates should be quoted for the services to be provided as per instructions given in the tender document and should not be less than Minimum Central Wages Act as prescribed under the notified Minimum Wages as per Central Government Guidelines applicable. The bid which does not comply with this condition shall be rejected.
- i. Both the bids (Technical and Financial) separately sealed in envelopes super-scribing as Technical Bid and Financial Bid, respectively, should be put in a third sealed envelope and should be super scribed as "Tender for Security Services at United India Insurance Co. Ltd (UIIC), Chennai.
- j. Sealed Tenders with requisite documents should be addressed to Chief Manager, General Administration Department, United India Insurance Co. Ltd, 19, IV Lane, Nungambakkam High Road, Nungambakkam, Chennai 600034 and should be dropped in tender box kept in the above address..

9. Late Bids:

Tender submitted or received after the closing date and time will not be considered and shall be returned to the Bidder unopened. The bidders shall ensure that timelines are adhered to and any bids received later than the specified time and date shall not be entertained.

10. Opening of Tenders:

- a. The Tenders shall be opened at the scheduled date, time and venue as mentioned in Tender data by the committee constituted by United India Insurance Co. Ltd., (UIIC). The Bidders' representative may attend the Tender opening.
- b. The bids shall be opened on the scheduled time and date as mentioned in Section-II at United India Insurance Co. Ltd.,(UIIC)'s Head Office 19, IV Lane, Nungambakkam High Road,

Nungambakkam, Chennai 600034, in the presence of the representative of the Security Service Providers (restricted to one person from the side of each bidder), if any, who wish to be present on the spot at that time.

- c. During the tender opening as above, the envelopes containing Technical Tender shall be opened first. The envelopes containing Financial bids shall be signed by all committee members and kept unopened for opening at a later date
- d. The date and time of opening of financial bids shall be informed to all such bidders who qualify in the technical evaluation. The bidder's representative may choose to attend the opening of financial bids.

11. Evaluation of Tenders:

- a) The committee constituted by United India Insurance Co. Ltd., (UIIC) shall evaluate the Technical Bids with reference to technical requirements and various other criteria given in the Tender Document. All eligibility conditions have to be satisfied on the date of submission of bid and not later.
- b) The bid of the bidders who submit their bid in the proper format and with the required EMD will be evaluated. The bids of the non-conforming bidders shall be rejected without further evaluation.
- c) Any conditional bids received shall not be considered and will be summarily rejected in the very first instance without any recourse to the bidder and shall not be evaluated.
- d) United India Insurance Co. Ltd., (UIIC) may seek such clarification/ document either by E-mail or letter as may be required for it is to satisfy the eligibility of the bidders. Failure on the part of the bidder to submit such information within the stipulated time may entail cancellation of the bid of such bidder.
- e) The Technically qualified bids shall be further considered for opening and evaluation of financial bids.
- f) From among the technically qualified bidders, the Bidder quoting the lowest bid amount for the services defined in the Scope of Work shall be considered for award of contract.

12. Award of Contract:-

- a) United India Insurance Co. Ltd., (UIIC) may award the contract to the successful bidder whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
- b) United India Insurance Co. Ltd., (UIIC) will communicate to the successful bidder that its proposal has been accepted.
- c) The successful bidder will be required to execute an agreement with United India Insurance Co. Ltd.,(UIIC).
- d) Failure of the successful bidder to comply with the requirements of the above clauses shall constitute sufficient grounds for the annulment of the award and forfeiture of bid security.

13 Effectiveness and Duration of Contract

The contract shall come into effect on the date of signing the contract by both the parties. The contract shall be valid for a period of 24 (twenty four) months from the date of commencement of services.

14 Administrative charges : quoted by the Service Provider would be fixed for the period of Contract.

The Bidder/Tenderer quoting the “Administrative Charges” less than 5% of the monthly gross outgo shall summarily be rejected.

Any statutory increase in Minimum Central Wages Act as prescribed under the notified Minimum Wages as per Central Government Guidelines for Security (Unarmed) and variable DA as notified by Ministry of labour & Employment from time to time will be borne by UIIC.

15 Commencement of Services

The Security Service Provider should commence the security services **within 5 days** of signing of contract or any other date mutually agreed by both the parties, however the same can be further extended with the mutual consent of both the parties.

- 16** The Competent Authority of United India Insurance Co. Ltd., (UIIC) reserves the right to annul all bids or discontinue this tender process, without assigning any reason at any time prior to signing of agreement with the successful bidder.
- 17** The bidder will be bound by the details furnished by him/ her to United India Insurance Co. Ltd., (UIIC) while submitting the tender or at subsequent stage. In case, any of such documents furnished is found to be false at any stage, it would be deemed to be a breach of terms of contract making the bidder for legal action, besides termination of contract.
- 18** This document does not constitute nor should it be interpreted as an offer or invitation for the appointment of the Security Service Provider described herein.
- 19** This document is meant to provide information only and upon the express understanding that recipients will use it only for the purposes set out above. It does not purport to be all inclusive or contain all the information about the Security Service Provider or be the sole basis of any contract. No representation or warranty, expressed or implied, is or will be made as to the reliability, accuracy or the completeness of any of the information contained herein. It shall not be assumed that there shall be no deviation or change in any of the herein mentioned information on the Security Service Provider. While this document has been prepared in good faith, neither United India Insurance Co. Ltd., (UIIC), nor any of their officers or subscribers make any representation or warranty or shall have any responsibility or liability whatsoever in respect of any statements or omissions here from. Any liability is accordingly and expressly disclaimed by United India Insurance Co. Ltd., (UIIC) and any of their officers or subscribers even if any loss or damage is caused by any act or omission on the part of United India Insurance Co. Ltd., (UIIC) or any of their officers or subscribers, whether negligent or otherwise.
- 20** By acceptance of this document, the recipient agrees that any information herewith will be superseded by any subsequent written information on the same subject made available to the recipient by or on behalf of United India Insurance Co. Ltd., (UIIC). United India Insurance Co. Ltd., (UIIC) and any of their respective officers or subscribers undertake no obligation, among others, to

provide the recipient with access to any additional information or to update this document or to correct any inaccuracies therein which may become apparent, and they reserve the right, at any time and without advance notice, to change the procedure for the selection of or any part of the interest or terminate negotiations or the due diligence process prior to the signing of any binding agreement.

- 21** Accordingly, interested recipients should carry out an independent assessment and analysis of the requirements and of the information, facts and observations contained herein.
- 22** This document has not been filed, registered or approved in any jurisdiction. Recipients of this document should inform themselves of and observe any applicable legal requirements.
- 23** This document constitutes no form of commitment on the part of the United India Insurance Co. Ltd., (UIIC). Furthermore, this document confers neither the right nor an expectation on any party to participate in the proposed Security Service Provider selection process.
- 24** When any proposal is submitted pursuant to this tender, it shall be presumed by United India Insurance Co. Ltd.,(UIIC) that the bidder has fully ascertained and ensured about its eligibility to render service as a Security Service Provider, in the event of the same being selected ultimately to act as such, under the respective governing laws and regulatory regime and that there is no statutory or regulatory prohibition or impediment to acting as such Security Service Provider and it has the necessary approvals and permissions and further suffers no disability in law or otherwise to act as such.
- 25** United India Insurance Co. Ltd., (UIIC) reserves the right to vary/alter/amend the eligibility criteria for the security Service Provider at any time, in its discretion, before the last date of submission of proposals.
- 26** The Security Service providers shall comply with and abide by such directions that United India Insurance Co. Ltd., (UIIC) may issue from time to time.
- 27** The proposal and all correspondence and documents shall be written in English. All proposals and accompanying documents received within the stipulated times shall become the property of United India Insurance Co. Ltd., (UIIC) and will not be returned.
- 28** Any matter relating to the appointment of security Service Provider or the procedure for the appointment of Security Service Provider shall be governed by the Laws of Union of India. Disputes, if any arising under the said process shall be subject to the exclusive jurisdiction of courts at Chennai.

Section IV

SCOPE OF WORK OF THE SECURITY AGENCY

The contractor shall have to provide round-the-clock security services at United India Insurance Co. Ltd., (UIIC) office premises and other locations in Chennai as mentioned below::

LOCATION	ADDRESS	NO. OF MANPOWER REQUIRED				
		I SHIFT (Guards) Day	II Shift (Guards)	III Shift (Guards) Night	General SHIFT (Guards)	Total
Office Premises						
Regd. Office	24, Whites Road	0	0	0	1	1
Head office	19,IVLane,Nungambakkan High Road, Nungambakkam	4	4	4	6	18
Head office	Hamid Building (Opposite to Head Office)	0	0	0	1	1
Head Office	Raji Building, Anna Salai	0	0	0	1	1
LCB	Dr. Radha Krishnan Salai	0	0	0	1	1
Residential Quarters:: Staff Quarters	Kamalabai Street, T.Nagar	1	0	1	0	2
Executives Flat	Harrington Road, Chetpet	1	0	1	0	2
Guest house	Bishop Garden, R A Puram	1	0	1	0	2
	Total					28

In addition to the above number of Guards, One Security Supervisors at Head Office to be posted during day time.

The agency shall ensure protection of the personnel & property of United India Insurance Co. Ltd. ,(UIIC), prevent trespass with/ without arms, perform watch and ward functions including night patrol on the various points and to prevent the entry of stray dogs, cattle, anti-social elements, unauthorized persons and vehicles inside United India Insurance Co. Ltd.,(UIIC) premises. In case of any incident such as theft, robbery, fight, accident inside United India Insurance Co. Ltd., (UIIC) premises, it is the responsibility of Security agency to coordinate with designated Officer in lodging of FIR, legal proceeding etc.

DUTIES AND RESPONSIBILITIES OF SECURITY STAFF

1. The Security Agency will be responsible for overall security arrangements of United India Insurance Co. Ltd.,(UIIC) office premises and other locations in Chennai entrusted/ covered in the contract.
2. Security Agency will ensure that all instructions of the administration are strictly followed and there is no lapse of any kind.
3. No items are allowed to be taken out without proper Gate passes issued by the competent officers as laid down in the contract for in & out movement of stores. The specimen signatures and telephone numbers of the above stated officers will be made available with the Security personnel by UIIC.
4. Deployment of guards/ Security supervisors will be as per the instructions of the authorized nodal officer of UIIC from time to time and the security agency will be responsible for their optimum utilization.

5. The guards on patrol duty should take care of all items installed in the open all over the premises.
6. It should be ensured that flower plants, trees and grassy lawns are not damaged either by the staff or by the outsider or by any cattle.
7. The Security guards'/ Security supervisor should be trained to extinguish fire with the help of fire extinguishing cylinders and other fire fighting material available on the spot. They will also help the fire fighting staff in extinguishing the fire or in any other natural calamities.
8. In emergency situations, security guards / Security supervisor deployed shall also participate as per their role defined in the disaster plan, if any,.Security personnel should be sensitized for their role in such situations.
9. The security guards shall assist the visitors in reaching their desired department/locations.
10. The Security guard on duty shall not leave the premises until his reliever reports for duty.
11. Any other duties/responsibilities assigned by the Administration department may be incorporated in the agreement. The same shall also be binding on the contractor.

Section V

TERMS AND CONDITIONS

1. The contract shall tentatively commence from 1st November 2020 and shall continue till 31st October 2022 unless, it is curtailed or terminated by United India Insurance Co. Ltd., (UIIC) owing to deficiency of service, sub-standard quality of security personnel deployed, breach of contract, non-compliance with any relevant labour laws, or change in requirements of the United India Insurance Co. Ltd., (UIIC) or for any other reasons as stipulated in the contract to be entered into with successful bidder.
2. The contract shall automatically expire on 31st October 2022 unless extended further by the mutual consent of contracting agency and United India Insurance Co. Ltd., (UIIC).
3. The contract may be extended, on the same terms and conditions or with some additions / deletions / modifications, for a further specific period mutually agreed upon by the successful service provider and United India Insurance Co. Ltd. (UIIC).
4. The contracting Service provider shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other agency without the prior written consent of United India Insurance Co. Ltd. (UIIC).
5. United India Insurance Co. Ltd. (UIIC), at present, has requirement of 1 Security Supervisor (Ex-serviceman) and 28 nos. of Security Guards. The requirement of United India Insurance Co. Ltd (UIIC) may further increase or decrease marginally, during the period of contract. The successful bidder, awarded the contract, would have to provide additional security staff, if required on the same terms and conditions.
6. United India Insurance Co. Ltd. (UIIC) reserves right to terminate the contract at any point of time giving one month's notice to the selected security service provider.
7. The security agency shall not employ any guard below the age of 21 yrs. and above the age of 45 years.
8. The security personnel deployed shall be the employees of the security agency at all times and all statutory liabilities will be paid by the contractor such as ESI, PF, Workmen's Compensation Act, etc. The security persons deployed by the agency should be properly trained, have requisite experience and having the skills for carrying out a wide variety of Security and firefighting services using appropriate materials and tools / equipment.
9. The agency shall engage only such guards and supervisors, whose antecedents and health have been thoroughly verified, including character and police verification and other formalities. The agency shall be fully responsible for the conduct of his staff. The agency shall submit copies of the discharge books of ex-servicemen to United India Insurance Co. Ltd. (UIIC), before their deployment.
10. The security supervisor deployed by the agency should be an Ex-serviceman. The security agency shall not deploy security supervisor above the age of 50 years.

11. The agency at all times should indemnify United India Insurance Co. Ltd., (UIIC) against all claims, damages or compensation under the provisions of all applicable laws. Payment of minimum wages, notified by the Central government, shall be ensured all the time.
12. The contractor shall have his own establishment / set up / mechanism / training institute to provide training aids or should have tied up with a training institute, with 2-3 Ex-servicemen / Ex-Para Military Forces/ Ex-Policemen for training purpose at his own cost to ensure correct and satisfactory performance of his responsibilities under the contract.
13. **Place of Duty, Working Hours and Punctuality:**
 - a. The personnel so deployed shall have to report for duty at the places mentioned in Section IV, In case there is change of office within Chennai, no extra charges on this account will be borne by United India Insurance Co. Ltd.,(UIIC).
 - b. The eight hours shift generally will be from 0600 hrs. to 14.00 hrs., 14 hrs to 20 hrs and 2000 hrs. to 0600 hrs.. But the timings of the shift are changeable and shall be fixed by United India Insurance Co. Ltd., (UIIC) from time to time depending upon the requirements. Prolong duty hours (more than 8 hrs. at a stretch) shall not be allowed.
 - c. The personnel will have to report to the office at least 15 minutes in advance of the commencement of the shift for collecting necessary documents/instructions, and to complete all other required formalities as approved by United India Insurance Co. Ltd.,(UIIC).
14. Adequate supervision will be provided to ensure correct performance of the said security services in accordance with the prevailing assignment instructions agreed upon between the two parties. In order to exercise effective control & supervision over the staff of the agency deployed, the supervisory staff will move in their areas of responsibility
15. The personnel engaged have to be extremely courteous with very pleasant manners in dealing with the Staff / Visitors and should project an image of utmost discipline. The agency shall have right to have any person moved in case of staff complaints or as decided by the representative of United India Insurance Co. Ltd.,(UIIC) or if the person is not performing the job satisfactorily or otherwise. The contractor shall have to arrange a suitable replacement in all such cases.
16. **Penalty**
 - a. The guards engaged by the agency shall be dressed in neat and clean uniform (including proper name badges), failing which a penalty of Rs.500/- per person shall be levied on each such occasion and habitual offenders in this regard shall not be allowed to be deployed.
 - b) In case any of the personnel of the agency deployed under the contract is (are) absent and the agency is unable to provide suitable substitute in time for the same it will be treated as absence and penalty equal to double the wages of number of guards/supervisors absent on that particular day shall be payable to United India Insurance Co.Ltd., (UIIC) and

the same shall be deducted from the bills payable to the agency.

17. The contractor shall bear all the expenses incurred on the following items i.e. Provision of torches and cells, lathis/ ballams and other implements to security staff, stationery for writing duty charts and registers at security check points and records keeping as per requirements.
18. The agency will provide to UIIC a list of all personnel so deployed with permanent and present address along with their latest photographs.
19. It shall be the responsibility of the agency to issue the employment card/photo/identity card to the workers and maintain the muster roll, the wage register and other registers as per applicable law. Agency has to ensure that all its employees deployed in United India Insurance Co. Ltd., (UIIC) invariably wear ID card during office hours.
20. The agency shall replace within twenty four hours any of its personnel, if they are unacceptable to the Company because of security risk, incompetence, conflict of interest and breach of confidentiality or frequent absence from duty/misconduct on the part of the Security supplied by the agency, upon receiving written notice from the Company. Notwithstanding the above, the Company shall have the right to ask to change /replace the personnel at any point of time without assigning any reason.
21. United India Insurance Co. Ltd. ,(UIIC) shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the guards / personnel of the agency.
22. The agency shall be responsible for any damages done to the property of United India Insurance Co. Ltd, (UIIC) by the personnel so deployed. United India Insurance Co. Ltd.(UIIC) will be free to recover it from the security deposit given by the agency or from any other dues or recover as per law.
23. The agency's personnel working in United India Insurance Co. Ltd., (UIIC) should be polite, cordial, positive and efficient while handling the assigned work and their actions should promote good will and enhance the image of UIIC. The agency shall be responsible for any act of indiscipline on the part of persons deployed by him.
24. The Security staff deployed by agency in United India Insurance Co. Ltd.,(UIIC) shall not claim any benefit, compensation, absorption or regularization of their services in United India Insurance Co. Ltd., (UIIC) . The agency shall have to obtain an undertaking from the deployed persons to the effect that the deployed person is the employee of the agency and shall submit the said undertaking to United India Insurance Co. Ltd.,(UIIC). In the event of any litigation on the status of the deployed persons, United India Insurance Co. Ltd. (UIIC) shall not be a party to such proceeding. However, if United India Insurance Co. Ltd.,(UIIC) is made a party to such dispute, the agency shall take all steps to protect the interest of United India Insurance Co. Ltd., (UIIC) and the agency shall reimburse the expenditure that would have been borne by United India Insurance Co. Ltd.,(UIIC) to defend itself, if so required.

25. The agency shall ensure that the persons deployed are disciplined and shall refrain from consumption of alcoholic drinks, pan, gutkha, smoking, loitering and shall not engage in gambling or any immoral act.
26. The agency shall be solely responsible for making payment directly to the deployed security personnel by 7th of each month.
27. Payment to the deployed security personnel must be made by the agency through e-transfer only. To ensure this, agency will get a bank account opened for every engaged security personnel.
28. If as a result of post payment audit any overpayment is detected in respect of any work done by the agency or alleged to have done by the agency under the tender, it shall be recovered by United India Insurance Co. Ltd., (UIIC) from the agency.
29. The security personnel deployed by the agency shall work under overall supervision & direction of the agency and shall be guided by the Designated Officer, General Administration Department of United India Insurance Co. Ltd. (UIIC) to the extent required.
30. The agency will properly maintain muster roll of the persons employed/engaged in connection with the work at the premises of the United India Insurance Co. Ltd., (UIIC).
31. The agency shall raise the bill, in duplicate, along with attendance sheet duly verified for actual shifts manned/operated by the personnel deployed by the agency and submit the same to United India Insurance Co. Ltd., (UIIC) by 10th of the succeeding month.
32. The agency will be solely responsible for making the payment directly to its deployed personnel, since there may be occasional delay in releasing payment by United India Insurance Co. Ltd., (UIIC) to the agency due to contingencies. Payment of wages to the deployed personnel by agency should not be linked with receiving of payment from United India Insurance Co. Ltd., (UIIC) and shall be independent of the same.
33. The agency will ensure that the security personnel engaged by them must receive their entitled wages by 7th of the following month. The following schedule will be adhered to:
 - i. Monthly bill cycle will be from 1st day of the previous month to last day of the month.
 - ii. Monthly bill as per above cycle, will be submitted by the agency in the first week of the following month.
 - iii. The agency must ensure that the entitled wages of the workers are credited to their bank account by 7th of the following month. Agency will not be given any relaxation in this regard.
 - a. While submitting the bill for the next month, the service provider must file a certificate certifying the following:
 - i) Wages of workers were credited to their bank accounts on (date).
 - ii) ESI Contribution relating to workers amounting to Rs. _____ was deposited on _____ (date)
(Copy of the challan enclosed).

iii) EPF contribution relating to workers amounting to Rs. _____ was deposited on (date) (Copy of the challan enclosed).

34. He is complying with all statutory regulations including the payment of the Notified Minimum Rates of the Wages of Government of India i.e. Minimum Central Wage Act. . The minimum rates of wages include the wages for weekly day of rest.
 - a. The agency should submit the bill in accordance with the above time schedule.
35. The entire financial liability in respect of security services deployed in United India Insurance Co. Ltd.,(UIIC) shall be that of the agency and United India Insurance Co. Ltd., (UIIC) will in no way be liable for the same.
36. For all intents and purposes, the agency shall be the "Employer" within the meaning of different labour Legislations in respect of security personnel deployed by it. There shall be no claim by such deployed persons of any employment in United India Insurance Co. Ltd., (UIIC). The persons deployed by the agency in United India Insurance Co. Ltd., (UIIC) shall be the employees of agency at all times and not have any stake or claims like employer and employee relationship against United India Insurance Co. Ltd.,(UIIC)
37. The agency shall be solely responsible for the redressal of grievances if any of its staff deployed in United India Insurance Co. Ltd. (UIIC). United India Insurance Co. Ltd.,(UIIC) shall, in no way, be responsible for settlement of such issues whatsoever.
38. United India Insurance Co. Ltd., (UIIC) shall not be responsible for any financial loss or any liabilities arising out of accident or death to any of the security staff deployed by agency in the course of their performing the functions/duties or for payment towards any compensation.
39. Adequate supervision will be provided to ensure correct & effective performance of the security services in accordance with the prevailing assignment and instructions agreed upon between the two parties. The security personnel shall ensure that there is no unidentified/ unclaimed/suspicious objects/person in the buildings/premises. The vehicles that enter into the premises must be identified, noted in the register and parked at designated places.
40. The agency's personnel shall not divulge or disclose to any person, any details of office, operational process, technical know-how, security arrangements and administrative / organizational matters as all are of confidential nature.
41. Th agency will be responsible for compliance of all statutory provisions including Minimum Central Wages, Provident Fund, and Employees State Insurance, contract labour and any other applicable law in respect of the persons deployed by them in United India Insurance Co. Ltd.(UIIC). United India Insurance Co. Ltd.(UIIC) shall have no liability in this regard. Payment of the bill will be made only after successful submission of statutory payment receipts.
42. The agency shall also be liable for depositing all taxes, levies, cess etc. on account of service rendered by it to United India Insurance Co. Ltd.(UIIC) to the concerned tax collection authorities from time to time as per prevailing rules and regulations in the matter.
43. The agency shall maintain all statutory registers under the Law and submit periodical returns

- and statements. The Service Provider shall produce the same, on demand, to the concerned authorities and to United India Insurance Co. Ltd.(UIIC) or any other authority under Law.
44. The Tax Deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act / Rules, as amended from time to time and a certificate to this effect shall be provided to the agency by United India Insurance Co. Ltd.(UIIC).
 45. In case, the service provider fails to comply with any statutory / taxation liability under appropriate law, and as a result thereof United India Insurance Co. Ltd., (UIIC) is put to any loss / obligation, monetary or otherwise, United India Insurance Co. Ltd., (UIIC) will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the agency, to the extent of the loss or obligation in monetary terms or shall be entitled to recover the same by legal recourse.
 46. The agency shall submit proof of deposit of PF / ESI and of other statutory dues, payable by it in respect of its staff, deployed in United India Insurance Co. Ltd (UIIC), which shall be a condition precedent for payment of its bills.
 47. In case of breach of any terms and conditions as specified in the contract and signed between the parties, the Security Deposit of the Service Provider will not be returned by United India Insurance Co. Ltd ,(UIIC) besides, annulment of the contract and other legal recourse
 48. The successful bidder who is awarded the contract by United India Insurance Co. Ltd., (UIIC) will retain all the documentary proof / papers deposited with the respective statutory bodies/Government departments, i.e., Employees State Insurance, Provident Fund and GST. All such documents / papers will be necessarily submitted within seven days by the Service Provider as and when they are requisitioned by United India Insurance Co. Ltd.,(UIIC), failing which a penalty of Rs.100/- per day shall be deducted from the monthly bill of the agency.
 49. United India Insurance Co. Ltd., (UIIC) reserves the right to withdraw / relax & modify any of the terms and condition mentioned above so as to overcome the problem encountered at a later stage for the smooth and timely provision of services.
 50. Any delay or forbearance on the part of United India Insurance Co. Ltd., (UIIC) or any waiver of its rights or condonation of any acts, on the part of United India Insurance Co. Ltd., (UIIC) shall not be construed as a waiver of the obligations of the agency and it shall continue to be liable for all such acts or defaults.
 51. The Company will debar Bidders/Tenderers having relatives working in The United Insurance Company Limited from tendering in any capacity. A Non-Relationship Certificate is required to be submitted as per Annexure 3 of the Tender Document.
 52. The words UIIC and UIICL used in this document refers to United India Insurance Company Limited.
 53. The words Bidder, tenderer, service provider, agency, contracting agency and contractor used in this document refers to the entity who has responded to this tender issued by UIIC.

SPECIMEN
TO BE FURNISHED ON THE BIDDER LETTER HEAD

Section VI
BIDDER DETAILS FORM CUM TECHNICAL BID

Tender for Providing Security Services to United India Insurance Co. Ltd., (UIIC)

S.No	Description	Information
1	Name of Security Service Provider agency	
2	Details of Earnest Money Deposit	DD No. _date__ of Rs. 50,000/- drawn on Bank
3	Name of Director/ Partner	
4	Full Address of Head Office / Registered Office: Name of the contact person Telephone No: E-Mail Address: (Head Office and / or Registered Office should be located in Chennai)	
5	Full address of Operating / Branch Office Name of the contact person Telephone No.: E-Mail Address (Operating / Branch Office should be located in Chennai)	

6	The bidder should be located in Chennai for the past 3 years atleast.	Refer to Eligibility criteria and attach the required documents
7	Should be either registered as a Company under Companies Act 1956/ 2013 or as a Partnership (including Limited Liability Partnership) under Partnership Act, 1932 as the case may be and should be in existence as such entity for not less than three years as on 31/03/2020 as a company or firm as the case may be. Bids of sole proprietorship firms shall not be considered at all.	Refer to Eligibility criteria and attach the required documents
8	The Bidder should have minimum three years' experience in doing similar nature of work	Refer to Eligibility criteria and attach the required documents
9	Must have a valid license for security services 31/8/2020.	Refer to Eligibility criteria and attach the required documents
10	Must have achieved minimum annual turnover of Rs. 2 crores each during the last three completed financial years (2017-18, 2018-19 and 2019-20) and should be a profit making entity.	Refer to Eligibility criteria and attach the required documents
11	Bank account should be in the name of the Bidding company / Firm	Refer to Eligibility criteria and attach the required documents
12	Should have valid PAN and GST registration no.	Refer to Eligibility criteria and attach the required documents
13	They should be registered with appropriate authorities under Employees Provident Fund, Employees State Insurance Act and the Contract Labour (Regulation and Abolition Act)	Refer to Eligibility criteria and attach the required documents

14	<p>The Bidder should meet any one of the three criteria as under:</p> <ul style="list-style-type: none"> • Should have successfully completed ONE similar work of value equal to Rs. 50 Lakhs pa or more from any Departments/Autonomous Institutions / Public Sector Undertakings of the Government of India / State Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai. OR • Should have successfully completed TWO similar works of value equal to Rs.25 Lakhs p a each or more from any Departments / Autonomous Institutions//Public Sector Undertakings of the Government of India/State Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai. OR • Should have successfully completed THREE similar work of value equal to Rs.20 Lakh pa each or more from any Departments/Autonomous Institutions//Public Sector Undertakings of the Government of India/State Government or Public Sector Banks or Local Bodies/Municipalities in the last three financial years in Chennai. 	Refer to Eligibility criteria and attach the required documents
15	Should not have been blacklisted.	Refer to Eligibility criteria and attach the required documents
16	Should have three Running Contracts as on 31.8.2020 of Public Sector Insurance Company / Public Sector Bank / Central or State Government Undertaking / Autonomous Institute / Corporate Establishment of repute in <u>CHENNAI</u>	Refer to Eligibility criteria and attach the required documents
17	The Bidder/Tenderer should have on their wage rolls minimum 150 Housekeeping in Chennai as on 31/08/2020	Refer to Eligibility criteria and attach the required documents
18	Valid and effective Quality Assurance ISO Certificates held by the Firm / Security Agency, if any.	Refer to Eligibility criteria and attach the required documents
19.	Whether the Bidder/Tenderer is categorized as Micro and Small Enterprises under Public Procurement Policy of Government of India and eligible for benefits.	If Yes, attach self-attested copy of Valid Certificate of Registration as MSEs along with letter from Registering Authority certifying exemption from payment of EMD

Additional information, if any. (Attach separate sheet, if required)

Signature of authorized person

Date:

Name:

Place:

Seal:

SPECIMEN
SHOULD BE SUBMITTED IN LETTER HEAD OF THE BIDDER

Section VII
PRICE BID FORMAT
(TO BE ATTACHED WITH FINANCIAL BID)

(Date)

Chief Manager
General Administration Department
United India Insurance co. Ltd
Chennai

Dear Sir/Madam,

Ref: Tender for Selection of Security Services Provider for United India Insurance Co .Ltd., (UIIC)

Having examined the tender documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide the services as required and outlined in the Tender for Selection of Security Services Provider.

To meet such requirements and to provide services as set out in the tender document, we attach hereto our response as required by the tender document, which constitutes our proposal.

We undertake, if our proposal is accepted, to adhere to the terms and conditions put forward in the tender and the agreement to be entered with United India Insurance Co.Ltd (UIIC).

If our proposal is accepted, we agree for converting the EMD as Security Deposit and the same can be returned after the completion of the contract period. The Security Deposit will not carry any interest.

We agree for unconditional acceptance of all the terms and conditions set out in the tender document as also in the contract to be signed with United India Insurance Co.Ltd (UIIC) for provision of Security services.

We confirm that the information contained in this proposal or any part thereof, including its exhibits, schedules and other documents and instruments delivered or to be delivered to United India Insurance Co.Ltd (UIIC) are true, accurate and complete. This bid includes all information necessary to ensure that the statements therein do not in whole or in part mislead United India Insurance Co.Ltd (UIIC) as to any material fact. We understand that if at any point of time it is noticed / discovered by United India Insurance Co.Ltd (UIIC) that any information given by us is false or incorrect or misleading United India Insurance Co.Ltd (UIIC) shall have the right to take such necessary action as it may deem fit including cancellation of contract.

It is hereby confirmed that I / we are entitled to act on behalf of our company/ firm and empowered to sign this document as well as such other documents, which may be required in this connection.

Dated this Day of 2020

(Signature) (In the capacity of)

Duly authorized to sign the bid response for and on behalf of:

(Name and Address of Company)

(Seal/Stamp of bidder)

Witness Signature:

Witness

Name:

Address:

SPECIMEN
TO BE SUBMITTED IN THE LETTER HEAD OF THE BIDDER

FINANCIAL BID

For providing Security Services to United India Insurance Co.Ltd (UIIC)
24 Whites Road and other locations in Chennai

Monthly Wage Rate (not less than Minimum Central Wages Act as prescribed under the notified Minimum Wages as per Central Government Guidelines) including VDA, ESI, EPF, Administrative charges, per person/per month. Taxes as applicable will be reimbursed as shown in the invoice.

S.No	Designation	No. of Persons required	Rate per Person per month Basic	VDA	Employer contribution to EPF - as per PF Act- 13% on basic + DA	Employer contribution to ESI -as per Act -3.25% on basic + DA	Bonus- 8.33% as per Bonus Act	Any other charges (specify details in an annexure)	Sub - Total	Total Rs.
		A	B	C	D	E	F	G	H= (B+C+D+E+ F+G)	A x H = I
1	Security Guards	28								
2	Security Supervisor - Ex-Serviceman (Matriculate or plus two) **	1								
									Total Wages	
									Administrative Charges * (J)	
									Grand Total (I + J)	

Note :: *Administrative Charges" less than 5% of the monthly gross outgo shall summarily be rejected

** Wages for Security Supervisor Ex-serviceman will be as per notification of minimum wages issued By Director General of Resettlement from time to time

- The minimum rates of wages include the wages for weekly day of rest.
- Month means 26 days.
- Bonus :: Refer to payment of Bonus Act 1965 – Amendment – Calculate as per calculation ceiling.

We confirm that the above charges are in accordance with Minimum Central Wages Act as prescribed under the notified Minimum Wages as per Central Government Guidelines and Labour Laws & Statutory laws.

Signature of authorized person

Date:
Place:

Full Name:
Seal :

EMPLOYEE BREAK UP (PER EMPLOYEE/PER MONTH)

Component of Rate	Security Guards	Security Supervisor Ex-Serviceman
Basic		
VDA		
DEDUCTIONS ::		
EPF		
ESI		
Net Salary		

- The minimum rates of wages include the wages for weekly day of rest.
- Month means 26 days.

We confirm that the above payments are in accordance with Minimum Central Wages Act as prescribed under the notified Minimum Wages as per Central Government Guidelines and Labour Laws & Statutory laws.

Signature of authorized person

Date :

Name :

Place:

Seal :

Note :: Employee break up in Financial Bid (Part II) is for information purpose. L1 will be determined based on the amount mentioned in the Gross Total column in Part I of the Financial Bid.

**SPECIMEN
TO BE SUBMITTED IN THE LETTER HEAD OF THE BIDDER**

**Section VIII
SELF-DECLARATION - NO BLACKLISTING**

(Date)

Chief Manager
General Administration Department
United India Insurance co. Ltd.,
Chennai

Dear Sir/Madam,

Ref: Tender for Selection of Security Services Provider for United India Insurance Co. Ltd. (UIIC)

In response to the Tender Document for Selection of Security Services Provider for United India Insurance Co. Ltd. (UIIC) I / We hereby declare that presently our Company/ firm

is having unblemished record and is not declared
ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/
Central Government/ PSU/Autonomous Body.

We further declare that presently our Company/ firm is not blacklisted or debarred and not declared ineligible for reasons other than corrupt & fraudulent practices including violation of relevant labour laws by any State/ Central Government/ PSU/ Autonomous Body

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, our security may be forfeited in full and the bid, if any to the extent accepted may be cancelled at any stage and the contract may be terminated and we shall be barred from bidding in future against any other tender

Thanking you,

Yours faithfully,

Signature of the authorized person
On behalf of the company/Firm
(with seal)

**SPECIMEN
TO BE SUBMITTED IN THE LETTER HEAD OF THE BIDDER**

ANNEXURE--1

CERTIFICATE REGARDING TURN-OVER OF TENDERER DURING THE LAST THREE FINANCIAL YEARS

I / We, M/s _____, the Bidder/Tenderer/Security Agency for providing security guard services on Monthly Contract Basis, hereby confirm that the average total turn-over of the firm/company and profit during the last three financial years i.e. 2017-18, 2018-19 and 2019-20 is equal to or more than Rs. 2 Crores.

The financial year-wise break-up is given below :-

S.NO	FINANCIAL YEAR	TURN-OVER FOR THE YEAR	PROFIT EARNED FOR THE YEAR
1	2017 - 18	Rs. _____	Rs. _____
2	2018 – 19	Rs. _____	Rs. _____
3	2019 - 20	Rs. _____	Rs. _____

SIGNATURE & SEAL OF THE TENDERER

CERTIFICATE BY CHARTERED ACCOUNTANT

I / We, _____, Chartered Accountants, certify that the figures regarding Annual Turnover and profit earned for the financial years mentioned above in respect of M/s. _____ are checked and found correct and true as per their Books of Accounts and other related records.

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANT

**SPECIMEN
TO BE SUBMITTED IN THE LETTER HEAD OF THE BIDDER**

ANNEXURE—2

CERTIFICATE REGARDING CONFIRMATION OF NUMBER OF SECURITY ON THE ROLL OF THE BIDDER / TENDERER AS ON 31/08/2020

I / We, M/s _____, the Bidder/Tenderer for providing Security Services on Monthly Contract Basis to The United India Insurance Company Limited, Head Office at 19, IV Lane, Nungambakkam High Road, Nungambakkam, Chennai 600034, hereby confirm that the total number of Security on our roll as on 31/08/2020 is _____ (No. in words : _____). The site / firm / contract wise break up of Security provided to Firms/Clients are as under:

SL. NO	NAME OF FIRM / COMPANY TO WHOM SECURITY ARE PROVIDED	ADDRESS OF FIRM / COMPANY	NUMBER OF SECURITY PROVIDED
		Grand total	

SIGNATURE & SEAL OF THE TENDERER

Certified that the figure regarding number of Security Guards in Chennai on the roll of Mr. / M/s. _____, the Bidder/Tenderer for providing Security Services on Monthly Contract Basis as mentioned above is true and found correct as per their Books of Accounts as on 31/08/2020.

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANT

**SPECIMEN
TO BE SUBMITTED IN THE LETTER HEAD OF THE BIDDER**

Annexure :: 3

FORMAT OF NON-RELATIONSHIP CERTIFICATE

I / We / Our organization, _____ including our Partners / Share-holders / Directors hereby certify that none of my / our blood relative(s) is / are employed and posted at The United Insurance Company Limited, Head Office, Chennai.

In case at any stage, if it is found that the information given by me / us is false / incorrect, The United Insurance Company Limited shall have the absolute right to take any action as deemed fit without any prior intimation to me / us.

Signature of the Bidder/Tenderer with Seal _____

Name of the Bidder/Tenderer _____

Date

NO DUES CERTIFICATE

(To be submitted when the Contract is cancelled/Terminated/Completed for refund of Security Deposit)

DEED OF INDEMNITY EXECUTED IN FAVOUR OF THE UNITED INSURANCE COMPANY LIMITED (ON NON-JUDICIAL STAMP PAPER OF RS. 100/- DULY NOTARIZED.)

This deed of Indemnity executed on _____ at Chennai by Shri/Smt _____ on behalf of (Name and address of the Housekeeping Service Provider) (herein referred to as the Service Provider) favouring The United Insurance Company Limited (herein referred to as the UIIC having its registered and corporate office at The United Insurance Co. Ltd., Head Office, Chennai, witness as follows :-

- (1) The Service Provider had been working for the UIIC, Chennai for providing Housekeeping Services.
- (2) The Service Provider has made a Security Deposit of Rs. 50,000/- only for Housekeeping Services as provided under Item No. 1 above.
- (3) The Contract for providing Housekeeping Services has been completed/terminated by the UIIC / Cancelled by the UIIC / Service Provider with effect from _____.
- (4) The Service Provider has paid all dues of the workers engaged in aforesaid Housekeeping Services.
- (5) The Service Provider having satisfied the UIIC that there are no outstanding dues of any sort and also that he has not caused any damage to the property of the UIIC and on the request of the Service Provider the UIIC has agreed to refund the aforesaid Security Deposit of Rs. 2,50,000/-.
- (6) Now in the above premises and in consideration thereof Service Provider agrees and undertakes as follows :-
 - (A) In the event of any dues to the workers found to be still unpaid or in the event of any damage, breakage or any other injury to the property of the Principal caused by the Service Provider or his workers, the Contractor shall, on being required by the UIIC, pay and make good all those dues or damages forthwith.
 - (B) In the event of delay of failure to pay or make good any amount in the above connection which the UIIC has to pay or make good any such bills or incur any expenses or defend any proceedings with regard to the above Service Provider (Name of the Service Provider) hereby undertakes to indemnify the Principal against all claims, demands, expense, losses, proceedings and all liabilities of whatsoever nature.

In witness whereof the Service Provider has signed his deed of indemnity at the place and date above mentioned in presence of following witness :

Witness

Signature of the Service Provider with Stamp of Firm

Signature

Name Address

Signature

Name

Address

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